

JP Morgan Emerging Companies Conference

John Hughes Managing Director November 2009

Background

- Radio Rentals established in Australia in 1937
- Rentlo purchased in 1998
- Thorn EMI PLC ownership till 1998
- Nomura/Terra Firma Private Equity ownership 1998-2006
- IPO December 2006 at 50 cents per share

Our Brands

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Leading operator in household goods rental market

THORN Business Services

Well positioned for development in the SME market

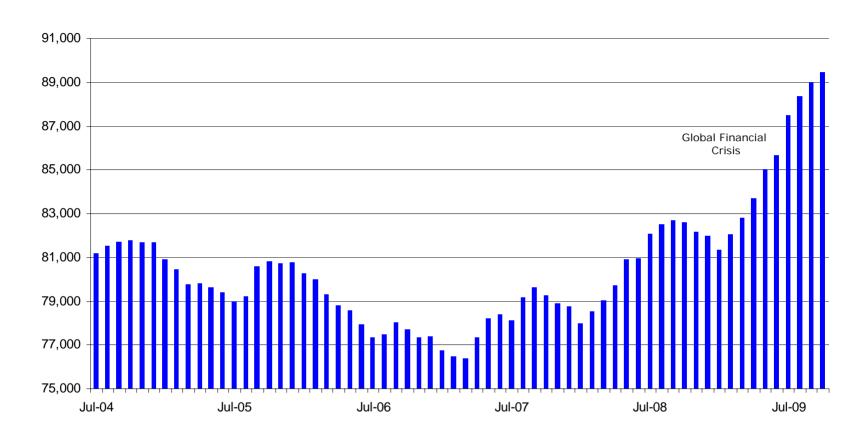


Growing steadily with unsecured loans from \$1,000 to\$3,000



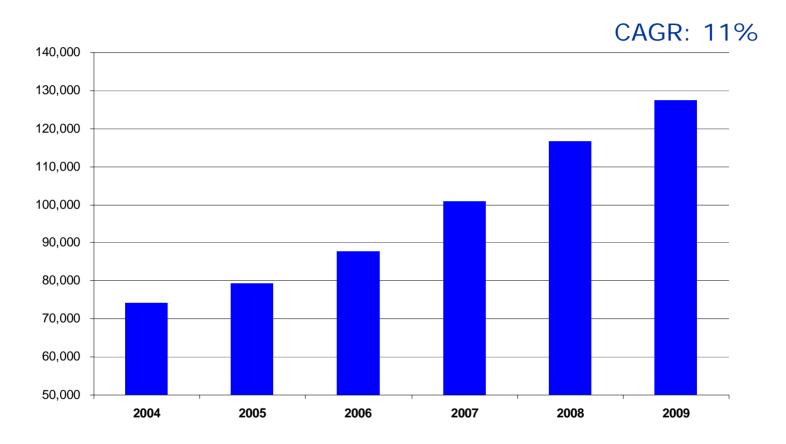
Taking the lead in on-line retailing for consumer electronics

Financial Highlights - Customers



- Late 06/07 launched furniture, gym equipment and \$19.95/wk flat panel TVs
- April 07 commenced major thrust of TV advertising
- Relaunched Rentlo in SA in April 08 2 stores
- 2 additional SA stores in Sept 09

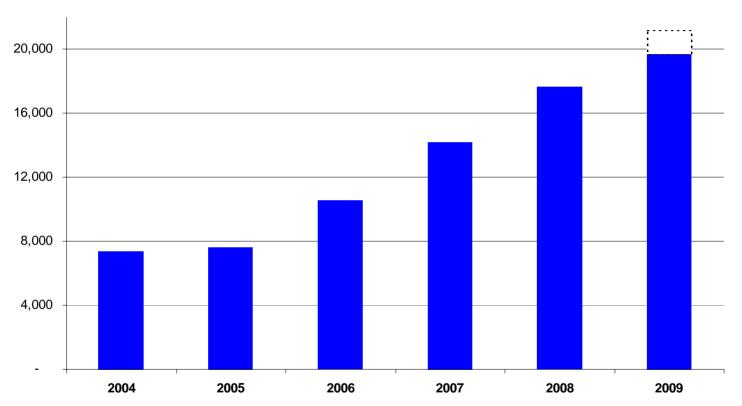
Financial Highlights - Revenue



- Rent Try Buy offering is a major strength and business driver
- Flat Panels TVs and PC demand continues unabated
- Whitegoods and furniture remain strong
- Strength of recurring revenue streams

Financial Highlights - EBITDA

CAGR: 24%



- 2009 impacted by \$1.5m investment in new strategies
- Strong growth whilst developing new strategic initiatives
- Record low 'arrears' indicates quality of written business

Impact of GFC

Reduced core business activity	NO
Increased arrears/bad debt	NO
Financing issues	NO
Reduced strategic development	NO

WHY?

- Conservative approach low debt/tight financial controls
- Strength of underlying recurring revenue streams
- Continued strong marketing
- Quality of written business 2006-09
- Improved arrears management and processes automated payments
- Solid growth in furniture and whitegoods

Opportunities for Growth

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- Continued strong demand for FPD TVs & PCs
- Geographic expansion
 - Increased market penetration in SA
 - Potential in regional markets for 'One Person Branches' (OPBs)
- Expansion of product range
- Trial of internet broadband offering

Opportunities for Growth

THORN Business Services

- Expansion into SME market
 - Broader offering of financial products and services
 - Wider product range
 - Additional sales resources



- Increased market penetration to current customer type
- Modified product offering with appeal to broader customer profile

Opportunities for Growth



- Underserviced market
- Building the brand and awareness
- Internet search enhancements
- Leveraging relationships
- Introduce financing options
- Continual refinement/refreshing of site

Company Strengths

- Solid 'base' business
- Strong cashflows
- Sound strategic initiatives for growth
- Very low gearing
- May benefit from economic downturn
- Capacity to leverage 'core competencies'

Company Outlook

- Projected PAT of \$16.8m to \$17.8m for FY ending 30 March 2010
- Normalised PAT of \$14.3m to \$14.8m
 - Circa 18% increase on prior year
- 'One-off' Investment Allowance of circa \$2.5m to \$3.0m
 - Majority in 1st Half